

HID® TRISM® 7.x

Release Notes

Software Version: 7.0.5100
PLT-07075, B.1
March 2025



Copyright

© 2025 HID Global Corporation/ASSA ABLOY AB. All rights reserved.

This document may not be reproduced, disseminated, or republished in any form without the prior written permission of HID Global Corporation.

Trademarks

HID GLOBAL, HID, the HID Brick logo, TRISM, DTC, and HDP are trademarks or registered trademarks of HID Global, ASSA ABLOY AB, or its affiliate(s) in the US and other countries and may not be used without permission. All other trademarks, service marks, and product or service names are trademarks or registered trademarks of their respective owners.

Contacts

For technical support, please visit: <https://support.hidglobal.com>.

What's new

Date	Description	Revision
March 2025	Release notes for version 7.0.5100.	B.1

A complete list of revisions is available in [Revision history](#).

1.1 Scope

This document provides information for the HID® TRISM® software release 7.0.5100. Included are product enhancements, fixes, known issues, system requirements, and limitations since the previous release of HID TRISM software.

Note: The reference numbers associated with these features and issues are from a HID Global internal tracking system.

1.2 HID TRISM Client 7.0.5100.11

1.2.1 Product enhancements

- Added **FCS Rest Interface** as a searchable option by **Card Number** to the **Order Card** wizard. (SIFI-2917)
- Added a search feature to the **Data** and **Error** Logs which utilizes AND, OR, and NOT logic and increased the number of searchable rows to 100,000. (SIFI-2850)
- Enhanced the **Historical Card Balancing** screen to accommodate columns with varying data widths, ensuring that all information is displayed without truncation. (SIFI-2888)
- Added **Card Number** as a searchable option for SymXchange Interface. (SIFI-2985)
- Updated the display of enabled permissions when printing the **Templates Permissions** report. (SIFI-1470)

1.2.2 Security enhancements

- Disabled the option to change another user's password on the **User Information** screen (SIFI-2458)
- Migrated the **Branch** form to use entity framework to prevent SQL Injection. (SIFI-3051)
- Added a password requirement of at least 12 characters in length. (SIFI-3093)
- Resolved an issue where accounts with dual log in permissions were still able to dual log in even though their account was still using the default or expired passwords. (SIFI-2910)

1.2.3 Resolved issues

- Resolved an issue where the **Management** report was showing the full card number but when the report was exported, only the first 6 and last 4 numbers were displayed and the middle numbers were masked. (SIFI-3080, TTP#17518)
- Resolved an intermittent issue where 2 print jobs were sent to the TRISM queue. The first job was sent with the correct date information and the second was sent with the date information reversed. (SIFI-2983, SIFI-2987, SIFI-2998, TTP#17378)
- Resolved an issue where Dual Access Accounts were still able to log in with dual access even though the account was locked. (SIFI-2862, TTP#17044)
- Resolved an issue where an error was encountered when attempting to view the queue, due to two cards being ordered and assigned identical ID numbers: **Error Trying to Open Card**. (SIFI-3050, TTP#17405)
- Resolved an issue with the **Quick Add Branch** menu where an error was being thrown when attempting to Quick Add a new branch. (SIFI-3095)
- Resolved an issue when ordering a card where one cardstock would be shown in the **Card Stock Selection** field and another card stock would be shown once the card was sent to the queue. (SIFI-3094)
- Resolved an issue where Installer1/Installer2 user account passwords would need to be changed on the first TRISM log in and then again on the second log in on new database builds. (SIFI-2934)
- Resolved an issue where the Access1 password was able to be reset from the **User Screen** in Configuration. (SIFI-3086)

- Resolved an error that occurred when creating a new TRISM database on a new installation, which prevented the database creation from proceeding. (SIFI-3087)
- Resolved an issue where an error was being thrown when attempting to order a card using a format that was configured to use the PVV key type for offset. (SIFI-2999)
- Resolved a visual issue on the **Device Maintenance** screen where proper status colors were not being displayed correctly. (SIFI-2829)

1.3 HID LinkIt 7.0.5100.1

1.3.1 Security enhancement

- Upgraded Order Card DLL to adopt an entity-based approach to prevent SQL Injection. (SIFI-2996)

1.4 HID TRISM Database Conversion Utility 7.0.5100.2

1.4.1 Resolved issue

- Resolved an issue which resulted in **Encryption is invalid length** error when attempting to perform a card search. (SIFI-2947, TTP#17197)

1.5 HID DesignIt 7.0.5100.4

1.5.1 Resolved issues

- Resolved an issue where some fonts were only printing in black instead of the color set in the XML. This was reproduced on an HDP600ii printer. (SIFI-2936, SIFI-2933, TTP#17029)
- Resolved an issue where after saving changes to a card XML, the card would print using the initial XML settings from when the XML was loaded. (SIFI-2237)

1.6 HID TRISM Key Management System 7.0.5100.3

1.6.1 Resolved issue

- Resolved an issue which resulted in a **Key is already deactivated** error when attempting to delete old issuer keys that remained active. The remediation for this issue was to add a new button to the **Key Management System** which allows end users to deactivate old keys. (SIFI-2948, TTP#17290)

1.7 HID TRISM Monitor 7.0.5100.6

1.7.1 Product enhancement

- Created a TRISM Monitor version to work with TRISM 7.0. (SIFI-2711)

1.8 HID Card Printer Service 7.0.5100.7 with CLEEMV.dll 7.0.5100.2

1.8.1 Product enhancement

- Updated to CLEEMV.dll version 7.0.5100.2 which added functionality for the following cards:
 - Solvo 30 Evolution for Discover
 - Solvo 30 Fly for Mastercard Credit
 - Clarista D12 GXF7(SIFI-3076, SIFI-2461, SIFI-1660, SIFI-2922)

1.8.2 Resolved issues

- Resolved an issue where some fonts were only printing in black instead of the color set in the XML. This was reproduced on an HDP600ii printer (SIFI-2937, SIFI-2892, TTP#17029)
- Resolved an issue where certain print jobs were intermittently being duplicated. (SIFI-2891, TTP#17158)
- Resolved an issue that resulted in Visa D16 cards failing to encode with an error stating **Method not found** error. (SIFI-3112)
- Resolved an issue with getting memory leaks after sending multiple print jobs to printers. (SIFI-3071)
- Resolved an issue where during a new installation, the **Card Printer Service** failed to create the **Card Printer Service** folder in the directory upon initial start: C:\ProgramData\HID Global\TRISM\.. (SIFI-3043)

1.9 HID BPM Integration Service 7.0.5100.2

1.9.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3011)

1.9.2 Resolved issue

- Resolved an issue where an error message was encountered when attempting to send a card to TRISM from BPM, due to a card being ordered with a BIN that was not configured in TRISM: **A configured format starting with {first 6 digits of card number} was not found in TRISM.** (SIFI-2889)

1.10 HID Card Services Interface 7.0.5100.2

1.10.1 Resolved issue

- Resolved an issue where the **Card Services Interface Service** was not logged to the **Event Viewer** if the **Calculation Service** was not running. (SIFI-2897)

1.11 HID FIS Code Connect Interface 7.0.5100.3

1.11.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3017)

1.12 HID CoOp Interface 7.0.5100.6

1.12.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3012)

1.12.2 Resolved issues

- Resolved an issue where the **CoOp Interface Service** was not logging to the **Event Viewer** of the **Calculation Service** was not running. (SIFI-2895)
- Resolved an issue where the **DateTime** was not being recognized when attempting to activate a card. (SIFI-3049)

1.13 HID Data eXchange Interface 7.0.5100.1

1.13.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3077)

1.13.2 Resolved issues

- Resolved an issue where RePINs were not functioning correctly. (SIFI-2946, TTP#17184)
- Resolved an issue where cards failed to activate when created for customers who only had a savings account. (SIFI-296, TTP#16737)
- Resolved an issue where the correct method for displaying the expiration date was used when performing a card search, but an incorrect method was being used when printing cards. (SIFI-3016 TTP#17422)

1.14 HID FIS ConnexNB Interface 7.0.5100.2

1.14.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3079)

1.15 HID Fiserv Optis Interface 7.0.5100.3

1.15.1 Product enhancement

- Corrected the **Service Name** and upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-746)

1.15.2 Resolved issue

- Resolved an issue where the Optis Interface Service was not logging to the **Event Viewer** if the **Calculation Service** was not running. (SIFI-2902)

1.16 HID Flex Integration Service 7.0.5100.4

1.16.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3019)

1.16.2 Resolved issue

- Resolved an issue where the **Flex Integration Service** was not logging to the **Event Viewer** if the **Calculation Service** was not running. (SIFI-2894)

1.17 HID CU Answers Interface 7.0.5100.3

1.17.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3015)

1.17.2 Resolved issue

- Resolved an issue where a savings account was being improperly saved to the database during a search by implementing a new setting to Omit Savings on Search feature to the **Interface Settings** in TRISM. The default setting for this feature is **N** (No). (SIFI-2825)

1.18 HID Shazam Interface 7.0.5100.6

1.18.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3028)

1.18.2 Resolved issue

- Resolved an issue where the **HID Shazam Interface Service** was not logging to the **Event Viewer** if the **Calculation Service** was not running. (SIFI-2899)

1.19 HID Horizon CC Interface 7.0.5100.1

1.19.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3018)

1.20 HID Java Integration Service 7.0.5100.3

1.20.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3020)

1.20.2 Resolved issue

- Resolved an issue where the **Java Integration Service** was not logged to the **Event Viewer** if the **Calculation Service** was not running. (SIFI-2901)

1.21 HID jXchange Interface 7.0.5100.2

1.21.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3022)

1.22 HID Open Services Interface 7.0.5100.2

1.22.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3023)

1.23 HID Passport Interface 7.0.5100.2

1.23.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3024)

1.24 HID Phoenix XM Interface 7.0.5100.2

1.24.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3025)

1.25 HID Portico Interface 7.0.5100.4

1.25.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3008)

1.25.2 Resolved issue

- Resolved an issue where the **Portico Interface Service** was not logging to the **Event Viewer** if the **Calculation Service** was not running. (SIFI-2898)

1.26 HID PPS Interface 7.0.5100.5

1.26.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the JobkeyID in the CustomerInfo database table. (SIFI-3026)

1.26.2 Resolved issue

- Resolved an issue where the PPS Interface Service was not logging to the Event Viewer if the Calculation Service was not running. (SIFI-2896)

1.27 HID Precision Interface 7.0.5100.6

1.27.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3027)

1.27.2 Resolved issue

- Resolved an issue with getting an **Index out of Range** error when attempting to order a card and searching by **Account Number**. (SIFI-2679, TTP#16640)

1.28 HID Star Interface 7.0.5100.2

1.28.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3029)

1.29 HID SymXchange Interface 7.0.5100.7

1.29.1 Product enhancements

- Added **Card Number** as a searchable option for SymXchange. (SIFI-2986)
- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3030)

1.29.2 Resolved issues

- Resolved an issue where the **SymXchange Interface Service** was not logging to the **Event Viewer** if the **Calculation Service** was not running. (SIFI-2903)
- Resolved an issue where the format being used for **Date of Birth** was not being saved properly in TRISM. (SIFI-3081)
- Resolved an issue where the **PSN** was unintentionally being incremented by the **SymXchange Service**. (SIFI-3085)

1.30 HID Tallyho Interface 7.0.5100.4

1.30.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3031)

1.31 HID TRISM Interface 7.0.5100.3

1.31.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3033)

1.32 HID TRISM Web Services 7.0.5100.1

1.32.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3034)

1.33 HID UltraData Interface 7.0.5100.1

1.33.1 Product enhancement

- Upgraded the Interface Framework DLL to version 7.0.4301.1 to utilize the **JobkeyID** in the **CustomerInfo** database table. (SIFI-3032)

1.34 HID Visa DPS Enhanced Interface 7.0.5100.3

1.34.1 Resolved issue

- Resolved an issue where the **Visa DPS Enhanced Interface Service** was not logged to the **Event Viewer** if the **Calculation Service** was not running. (SIFI-2900)

Revision history

Date	Description	Revision
March 2025	Release notes for version 7.0.5100.	B.1
October 2024	Release notes for version 7.0.4301.	A.9
September 2024	Release notes for version 7.0.4300.2	A.8
August 2024	Release notes for version 7.0.4300.2.	A.7
May 2024	Release notes for version 7.0.4200.11.	A.6
April 2024	Release notes for version 7.0.4102.	A.5
March 2024	Release notes for version 7.0.4100.	A.4
December 2023	Release notes for version 7.0.3400.	A.3
November 2023	Release notes for version 7.0.	A.2
August 2023	Release notes for version 7.0.	A.1
May 2023	Release notes for version 7.0.	A.0



hidglobal.com

For technical support, please visit: <https://support.hidglobal.com>

© 2025 HID Global Corporation/ASSA ABLOY AB.

All rights reserved.

PLT-07075, Rev. B.1

Part of ASSA ABLOY