

# HID® TRISM™ Fii Software

## Financial Instant Issuance Solutions

HID TRISM Financial Instant Issuance (Fii) Software enables the in-branch instant issuance and activation of payment cards for an on-demand world. With Fii, customers can walk into your bank or credit union branch and instantly receive debit and/or credit cards on site that are already activated for immediate use — raising customer service and loyalty to a whole new level.

HID TRISM is a PCI-compliant, complete software package that runs on a local branch's network, fully integrating with existing hardware and all on-site processors — including AP, EFT and credit card.

In-branch instant card issuance drives higher activation rates and increased interchange revenue over slower-adopting competitors. HID TRISM seamlessly and securely automates the process of securely linking confidential customer account and core banking information to the card, allowing tellers and associates to place ready-to-use debit and credit cards into customers' hands within minutes.

HID TRISM Financial Instant Issuance (Fii) Software is part of a complete solution that can be customized to meet the unique needs of your financial institution — spanning software, PIN pads, financial card printers and consumables together with program management, implementation and training services — so you can quickly deliver a best-in-class customer experience from a trusted partner.

Among its many features, HID TRISM Fii Software delivers the ability to print full color backgrounds, logos or even customize cards with cardholder photos. HID TRISM Fii Software also enables customers to select and key in custom PINs via the convenient Verifone® P200 PIN pad accessory, enhancing security and ensuring they can begin using their cards immediately — a huge plus for both your customer and your institution.

Eliminating delays and security concerns, HID TRISM Fii Software puts financial card issuance where the customer is, instantly — raising customer service and loyalty to a new level. With HID TRISM, your institution will be empowered to deliver an outstanding customer experience with the speed, convenience and peace of mind you've come to expect from HID Global solutions. Join the thousands of financial institution branches that have embraced the convenience and flexibility of financial instant issuance and find out what HID TRISM can do for your institution today.



### KEY FEATURES & BENEFITS

- **Be at the top of your customer's wallet** — Instant-issued cards have a greater likelihood of being “top of wallet” and tend to be put into use immediately
- **Increased customer engagement** — Instant issuance gives current and prospective customers a compelling reason to visit your branch, providing your team the opportunity to introduce other products and services
- **Broad adoption with financial industry leaders** — Integrates with many APs and EFTs to support your existing banking infrastructure and relationships

# HID TRISM Fii Software



## THE VALUE OF FINANCIAL INSTANT ISSUANCE AND ACTIVATION:

- Enhanced customer satisfaction
- Strengthened customer loyalty
- Increased interchange revenue

## AVAILABLE HID TRISM FINANCIAL INSTANT ISSUANCE (FII) SOLUTION COMPONENTS:

- **HID TRISM Fii Software** — Advanced, PCI-compliant software package that runs on your bank's network and integrates with your Account Processor (AP), EFT processor and credit card processor — enabling instant issuance and activation of payment cards
- **HID TRISM HSM XT (Hardware Security Module XT)** — Encrypts sensitive financial data during transmission to prevent identity theft and fraudulent activity
- **HID FARGO® HDP600ii and DTCii Plus Card Printers** — Securely personalize, encode and print activated cards for instant, in-branch issuance. Choose from HDP® (High Definition Printing) or DTC™ (Direct-to-Card) models to meet every need.
- **Verifone P200 PIN Pad** — Enables cardholders to conveniently select their own PIN in the branch at the time of card issuance
- **Precision-Engineered Consumables** — High performance, color print ribbons and HDP film (as applicable) maximize the performance of your HID FARGO card printers for secure, durable and sharp-looking financial cards
- **Program Management, Implementation and Training Services** — Professional services for financial instant issuance solutions can assist in project planning and management from start to finish

| Recommended Specifications | Server* (Host)                                                           | Workstation (Client)   |
|----------------------------|--------------------------------------------------------------------------|------------------------|
| Minimum Processor Speed    | 2.0 GHz                                                                  | 2.0 GHz                |
| Minimum Available RAM      | 16 GB                                                                    | 4 GB                   |
| Available Hard Disk Space  | 50 GB                                                                    | 10 GB                  |
| Operating System           | Microsoft® Windows® 2019, 2022, 2025                                     | Microsoft® Windows® 11 |
| Database Software **       | Microsoft® SQL Server® 2017, 2019, 2022 Standard, Express, or Enterprise | N/A                    |

\* A dedicated physical or virtual server with a dedicated SQL Server instance is strongly recommended. High volumes of printers or mixed printer environments may require additional print servers.

\*\* It is recommended to use the Standard or Enterprise edition of SQL Server in an environment containing 25 or more branches.

