



Reliable Laundry Management Platform for Senior Care Facilities





"An efficient linen and personal garment management system helps families build confidence in residential care homes for the elderly."

From residents' personal wear to flat linen, towels and staff uniforms, HID's advanced linen management platform ensures each item is digitally identified, traced and managed throughout its use cycle, in a timely fashion, providing total visibility and availability at item level.

Managing linen and personal wear in senior care facilities is not only complex, but also labor-intensive and costly. Large volumes of bedding, clothing and other important textiles are usually processed every day, belonging to both the establishments and the residents. Linen loss and misplacement in assisted living facilities and nursing homes are serious problems that can lead to great discomfort and dissatisfaction among the residents and their families. Consequently, there is a growing demand for a comprehensive quality laundry service, essential to the well-being of senior residents.

HID GLOBAL PROVIDES A CLOUD-BASED DIGITAL LINEN MANAGEMENT PLATFORM THAT ENABLES NURSING AND CARE FACILITIES TO:

- Keep linen inventory levels up to par to help prolong linen life (low inventory levels result in linens being washed too frequently, causing wear and tear at a more rapid pace)
- Eliminate loss in residents' personal wear, a source of emotional value for elderly persons
- Avoid mixing delicate clothing and flat linen in the washing process
- Save time and labor

Combining industry-leading RFID technology (tags and stations), cloud software and support services, HID's Acuity platform empowers laundry professionals with the ability to reliably and accurately identify and track linens, residents' personal garments, staff uniforms and other textile products, in the facility as well as to/from the laundry (whether in-house or outsourced), with total visibility of each textile asset's whereabouts.



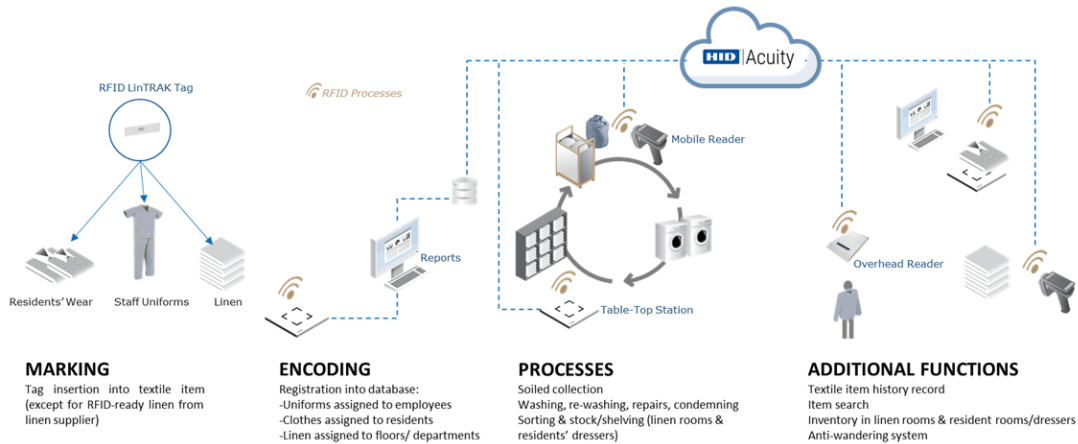
BENEFITS OF THE ACUITY LINEN & LAUNDRY MANAGEMENT PLATFORM:

- Rapid and accurate inventories of linens and garments
- Reduced loss and misplacement of garments (ensuring that the right item is delivered to the right resident)
- Fast and reliable sorting of soiled items to eliminate washing mix-ups between linens and personal clothes
- Information about the number of times garments and linens have been washed or repaired
- Reduced labor-intensive processes and overtime costs
- Enhanced cost control with laundry services
- Improved level of satisfaction for the residents and their families

ADDITIONAL APPLICATIONS FOR HID'S ACUITY MANAGEMENT PLATFORM IN RESIDENTIAL CARE HOMES FOR THE ELDERLY:

- ▶ Each year a considerable portion of linens and personal garments end up in the trash cans in residents' rooms. This is partly because doctors, nurses and other medical practitioners throw them away, either because they don't understand the linen management practices or because they assume the linens are too heavily soiled to be laundered. With HID's RFID system, discarded or lost RFID-enabled items in bins and trash cans can be quickly identified with the use of a handheld reader.
- ▶ In addition to linens and personal garments, laundry bags can also be RFID-enabled, thereby improving the sorting process of soiled textile items in residents' rooms. This facilitates the collection, wash and return of personal laundry.
- ▶ RFID-enabled garments worn by residents can trigger alarms when they attempt to leave the facility. This is particularly helpful to ensure the safety of residents with memory loss or cognitive impairment. Staff are instantly notified before the resident is able to leave the facility.

How it works:



A Range of RFID Tags for Various Textile Products

Each textile item is uniquely marked with a discreet and unobtrusive, OEKO-TEX®-certified RFID tag (HID's LinTRAK® tag), either heat-sealed or sewn inside a hem, instead of using a sticker or barcode which often becomes unreadable after a few wash cycles.

Our experts will provide best practices for tag integration into various textile products such as bed sheets and pillowcases, towels, uniforms, shirts, pants and underwear.

This unique and reliable identifier is then registered in the database, assigned to a resident, an employee or a facility/department, hence enabling each item to be individually traced by RFID scanners (fixed and mobile) throughout its usage and lifecycle.



High Performance Hardware Equipment Processes RFID-Enabled Textile Items

Our mobile and fixed scanners are ergonomic and easy-to-use. They can identify textile items individually or in bulk quantities simultaneously.



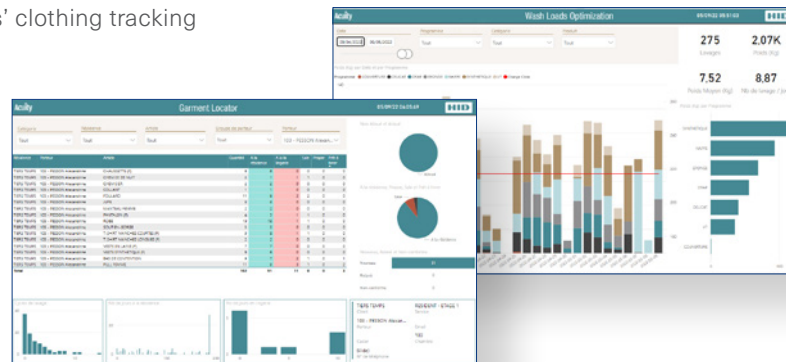
Our handheld reader features a mobile app to perform inventories of residents' closets in less than a minute. It is also used to search for and identify residents' clothing that is missing or misplaced.



A User-Friendly and Secure Web Portal

THE PLATFORM'S CLOUD REPORTS AND DASHBOARDS PROVIDE REAL-TIME DATA SUCH AS:

- Stock levels by article reference or individual items
- Stock levels per zones in the facility and at the laundry site
- Linen usage tracking
- Linen repairs and replacements
- Residents' clothing tracking



HID Textile Services has over 20 years of expertise in RFID technology and a wealth of experience in linen/garment identification and tracking over its entire use cycle from linen manufacturers to industrial laundries in the hospitality and healthcare industries. HID Global is an industry leader and reliable supplier of high-quality products with global support and a worldwide partner network.

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2022-05-10-idt-linen-management-nursing-homes-br-en
PLT-06594

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