

Secure access meets connected workplace experience with HID and Smart Spaces

Smart Spaces and HID help customers turn secure mobile access into **one branded mobile app experience** for the workplace. By integrating with **HID Mobile Access** and **HID Origo**, Smart Spaces brings mobile credentials, visitor management, meeting room booking, desk booking, amenities booking and tenant communications together in one app. **HID Signo readers** support trusted contactless access at the door, while Smart Spaces extends that access foundation into a digitally enabled ecosystem, helping building teams curate services, strengthen community engagement and deliver hospitality-led workplace experiences at scale.

CHALLENGE

Customers are moving beyond physical cards and standalone access systems. They want secure, mobile-first access that connects with the wider workplace journey, but access, visitors, desks, rooms and building services often sit in separate tools. This creates friction for users and makes it harder for customers to deliver a simple, consistent workplace experience.

SOLUTION

Smart Spaces integrates with HID Mobile Access and HID Origo to deliver secure mobile access as part of one connected workplace app experience. HID provides the trusted identity and access foundation, including secure mobile credentials and contactless access through HID Signo readers. Smart Spaces extends that foundation into a single branded app that combines mobile credentials with smart workplace functions like visitor management, meeting room booking, desk booking, amenities and Space Agent.



BENEFITS

Together, HID and Smart Spaces help customers connect trusted access with the workplace services people use every day, all through one branded mobile app.

- Bring access, visitors, rooms, desks, amenities and Space Agent into one mobile app experience.
- Extend HID Mobile Access into the wider workplace journey.
- Enable secure mobile credentials through Apple Wallet and Google Wallet.
- Reduce reliance on physical cards and disconnected workplace tools.

THE CHALLENGE

Access control is often the starting point for workplace modernisation, but customers increasingly expect more than secure entry at the door. Employees want one simple mobile experience to access the building, book a desk, reserve a meeting room and interact with workplace services. Visitors expect a smooth arrival experience. Building teams need visibility into systems, occupancy and operations.



When credentials, visitor management, meeting room booking, desk booking and building systems operate separately, the result is a fragmented experience for users and more administration for customers. Organisations may have trusted access infrastructure in place, but still struggle to connect that access layer with the wider digital workplace.

A stronger approach combines a secure mobile access foundation with one branded workplace app that turns access into a connected journey.

Secure access meets one connected workplace app with HID and Smart Spaces

Smart Spaces integrates with HID Mobile Access and HID Origo to connect secure mobile credentials with the workplace services customers use every day. HID provides the trusted mobile identity and access foundation, while Smart Spaces brings access, visitors, desk and meeting room booking, Digital Twin and community engagement together in one branded mobile app experience.

FEATURES AND BENEFITS

One mobile app for the workplace

Smart Spaces combines access, visitor management, meeting room booking, desk booking, Digital Twin and Space Agent in one branded mobile app, helping customers reduce fragmented tools and simplify the user experience.

Secure mobile access with HID

HID Mobile Access, HID Origo and HID Signo readers provide the trusted access foundation for secure, mobile-first workplace experiences.

Mobile credentials in Apple Wallet and Google Wallet

Users can access the workplace using secure mobile credentials, helping customers reduce physical card dependency and improve the arrival experience.

Connected visitor management

Visitors can receive branded digital invitations, QR code access and arrival instructions, helping streamline reception workflows and improve guest experience.

Integrated desk and meeting room booking

Users can book desks and meeting rooms, sync with calendars and connect bookings with visitor workflows, creating a more joined-up workplace journey within the same app experience.

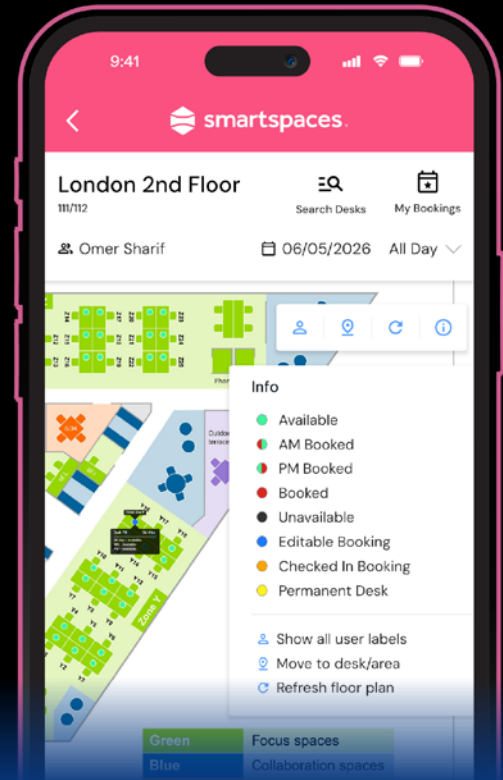
Community engagement and tenant communications

Smart Spaces enables building teams to send targeted push notifications, updates, offers and event information directly to users through the branded mobile app, helping improve tenant engagement and keep building communities informed.

Digital Twin and Space Agent

Smart Spaces gives customers real-time building visibility through Digital Twin and enables natural language interaction with building systems through Space Agent, bringing building insight and interaction into the same mobile experience.

Effortless desk
booking, **every day**



SOLUTION COMPONENTS

The joint solution combines HID's secure access foundation with the Smart Spaces workplace experience platform, delivered through one branded mobile app.

HID Mobile Access, HID Origo and HID Signo readers

HID provides the trusted mobile identity and access layer. HID Mobile Access and HID Origo enable secure mobile access experiences, while HID Signo readers support trusted, contactless access at the door.

Smart Spaces mobile app experience

Smart Spaces sits above the HID access foundation as the user experience and workflow layer. It connects mobile credentials with workplace services such as visitor management, meeting room booking, desk booking, tenant communications, Digital Twin and Space Agent, all through one branded mobile app.

Apple Wallet and Google Wallet credentials

Users can access the workplace using mobile credentials in Apple Wallet and Google Wallet, helping customers reduce physical card dependency and support secure, convenient access.

Visitor, room, desk and engagement workflows

Smart Spaces connects access with visitor invitations, room bookings, desk reservations, push notifications, event information and tenant updates, helping customers deliver a more complete workplace experience for employees, visitors, tenants and building teams.

Digital Twin and Space Agent

Digital Twin provides real-time visibility of building systems and performance. Space Agent allows users and administrators to interact with building systems and data through natural language, helping make smart building technology easier to use from the same connected experience.

SUMMARY

Smart Spaces and HID help customers connect secure mobile access with the wider workplace through one branded mobile app experience. With HID Mobile Access, HID Origo and HID Signo readers as the trusted access foundation, Smart Spaces brings together mobile credentials, visitor management, desk booking, meeting room booking, tenant communications, building amenities and Space Agent in a single app. Together, the solution helps customers reduce system fragmentation, improve user journeys and scale connected workplace technology across buildings and portfolios. For HID sales teams, Smart Spaces is relevant when customers want to move beyond standalone mobile access and bring secure entry, workplace services, tenant engagement and smart building interaction into one mobile experience.

NEXT STEPS

Contact HID or Smart Spaces to request a joint demo. Together, we can help customers explore how HID Mobile Access, HID Origo and Smart Spaces can support secure, mobile-first workplace journeys through one branded mobile app experience.



ABOUT SMART SPACES

Smart Spaces is a multi-accredited, award-winning and B Corp certified workplace experience platform. Its cloud-hosted Smart Building Platform powers 120 million square feet of commercial real estate across 30 countries, connecting access control, lifts, HVAC, lighting, IoT sensors and more through one integrated dashboard and branded workplace app. Rated to SmartScore Platinum, Smart Spaces helps leading real estate and occupier brands deliver intelligent, scalable and connected building experiences.



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