

Smart Touchless Building Experience by Spaceti

Spaceti Partnered With One of the Largest Real Estate Developers in CEE to Help Retain Tenants While Creating a Smart and Touchless Building.

Spaceti and HID Origo™ Solutions Help Return 2000 Employees Safely to Work.

CHALLENGE

The client had two separate access control systems in one building. The first system for the perimeter of the building and the second system for internal access control in the building.

Different layers of information needed to be collected to scope the project in a holistic way, starting from the configuration of the building itself, documentation, and tools used by Spaceti needed to match the security policies of the customer to protect the data and the physical assets.

Spaceti created two different HID Origo mobile ID cards to match them to the already existing users in their respective access control systems. This seamless access experience required an efficient, yet secure, solution that would ensure the daily operations in all the physical access control systems with the Spaceti mobile app. Spaceti removed the step of getting data from email or other tools to reduce the necessary steps to receive the cards.

Due to a high volume of people using the building, different access requirements needed to be granted according to their profile and rights. The client was looking for a touchless building experience which meant an environment fully automated with an app, so a user manual registration would no longer be needed.

SOLUTION

HID Origo mobile access was the solution to create the Mobile ID (virtual cards). So, when the user would use the virtual card, the HID SDK would determine which card is needed to be used based on the MOB key of the reader: First, in case the user would access the perimeter of the building or, second, to get inside of the building itself where the offices are located. This way, the level of access rights from previous plastic cards is achieved.

Also, the users were automatically registered in the HID Origo cloud and sent their invitation codes directly to the mobile app, which removed any need for sending any information over the email. This made the Mobile ID request process possible to be done only by a one click in the app.

BENEFITS

Spaceti provides full Building experiences, which means focusing on the user's perspective and to build an intelligent system that would be user-friendly, intuitive, and reliable. In that sense, users wanted to have their virtual cards in an App to get access to the building. In this scenario, the automatic retrieval of the invitation code after the registration of the user from the HID Origo portal (without sending an email to the user) was the feature that was appreciated by the customer.

From the administrator's point of view, it was clear that the basic functions of attaching a card ID to a user in real-time were a priority, this way a cloud-based portal, granting or revoking IDs could be done in seconds.

Lastly, the scalability of the solution was extremely important for the customer, and that is when Spaceti and HID brought the most value to the customer guaranteeing that more people, more access points, and more technological modules could be compatible with the growth plan of the customer.



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SOLUTION BRIEF