

Workai Spaces: Hybrid Work & Access Management

Workai Spaces streamlines hybrid workplace operations by allowing employees to book desks, rooms, parking and plan work modes — all while managing guest visits with ease. With native HID Mobile Access® integration, it ensures secure, contactless entry to buildings, rooms and elevators. As a workplace experience platform (WXP), it delivers a seamless and safe digital workplace experience tailored for the hybrid era.

CHALLENGE

The shift to hybrid work has introduced new operational complexity. Without a centralized system, managing office attendance, space allocation, guest visits access control becomes fragmented and inefficient. Employees waste time navigating disconnected tools, while admins struggle with manual approvals and unclear visibility. Physical access systems increase security overhead and unused office resources drive up costs. The lack of a seamless experience erodes employee engagement and undermines the flexibility that hybrid work promises.

SOLUTION

Workai Spaces, a workplace experience platform, offers an all-in-one solution for managing hybrid work. Employees define their work mode — remote, office or hybrid — and the system automatically reserves the right desks, rooms or parking spaces as needed. Hybrid meetings become easier to coordinate with built-in availability checks, suggested times and automatic room bookings. Guest registration, access provisioning and notifications are all handled in one branded mobile app. With HID Mobile Access, users receive secure, real-time access to office spaces without needing physical badges. From planning and booking to access and arrival — the entire experience is automated, seamless and optimized for both employees and administrators.

BENEFITS

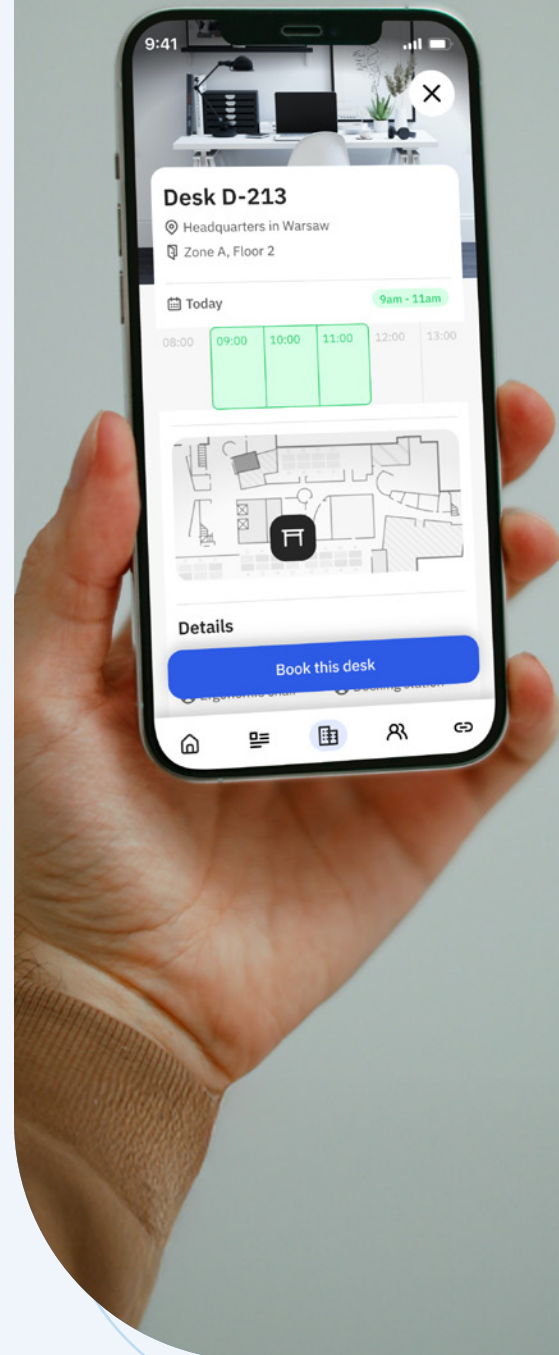
Workai Spaces delivers measurable value across the organization.

For employees: a smooth, intuitive experience with one app for planning work modes, booking spaces and accessing the office — no cards, no confusion.

For managers: Automated processes reduce administrative effort, while real-time insights help optimize space usage and support informed decisions.

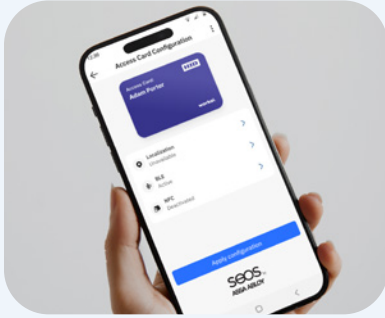
For IT and security: Seamless integration with HID Mobile Access strengthens physical security and eliminates manual badge provisioning.

For the business: Improved resource utilization, reduced operational costs and a more engaged, empowered workforce — all from a unified hybrid work platform.



THE CHALLENGE

Faced with growing complexity in hybrid work and access management, a nationwide retailer turned to Workai Spaces to streamline operations, enhance security and deliver a smoother workplace experience.



A leading nationwide retailer faced growing complexity in managing hybrid work at its headquarters. With thousands of employees operating in a flexible model, the organization struggled to coordinate who would be in the office, which spaces were available and how to grant secure access — all without creating friction. Manual booking tools, siloed access systems and a lack of real-time data led to space inefficiencies, administrative burden and inconsistent employee experience. Security teams were also overwhelmed with handling physical badge provisioning and access requests manually. Without real-time insights or

centralized control, facility teams couldn't optimize occupancy or enforce access governance. The result was lost time, underused resources and growing operational costs.

THE SOLUTION

The organization deployed Workai Spaces to digitize and automate the entire hybrid work experience. Employees now plan work modes, book desks, rooms and parking, and register visitors — all from one app. HID Mobile Access ensures secure, real-time, cardless entry, while access rights adjust automatically based on roles and reservations. Admins benefit from governance tools, real-time usage reports and granular access control. The solution reduces manual work, improves compliance and delivers measurable savings in time, resources and security management.

FEATURES & BENEFITS

Everything needed to manage hybrid work, space usage and secure access — in one connected, employee-friendly solution. **Benefits include:**

- **All-in-one experience** — A single branded mobile app for booking desks, rooms, parking, managing guest visits and accessing the office
- **Touchless mobile access** — Built-in HID Mobile Access provides secure, instant, cardless entry to buildings, elevators and rooms, improving both user convenience and physical security
- **Automatic access control** — Access rights are assigned and revoked automatically based on bookings, roles and work schedules — reducing admin overhead and security risk
- **Work mode planning** — Employees can define their remote or office days, see team presence and sync plans — boosting collaboration and space forecasting
- **Smart space reservations** — Quickly find and reserve workspaces by location, team zone or availability. Visual floor plans and filters make the process intuitive
- **Hybrid meeting optimization** — Rooms and resources are automatically booked based on participants' location and availability
- **Streamlined visitor management** — Invite, register and grant guests secure access in advance. Real-time notifications and digital check-in improve reception flow
- **Data-driven decisions** — Real-time analytics on space occupancy, usage trends and access logs enable optimization of office layout and resource planning
- **No-code configuration** — Admins can adjust workflows, access rules and booking policies without developer input — enabling agile scaling and quick localization
- **Multi-site, infrastructure-independent** — Manage hybrid work and access across all locations — even those without local access systems

Solution Components

Workai Spaces brings together several key components that work seamlessly to support hybrid work and secure office access. At the core is a branded mobile app, which allows employees to plan their workdays, reserve desks, rooms and parking spots, manage guest visits and access the office — all in one place.

The app integrates directly with HID Mobile Access, enabling real-time updates of permissions and secure entry to controlled spaces via smartphone or smart watch. A centralized admin panel lets office managers configure rules, monitor usage and manage all workplace resources, without relying on IT teams or building infrastructure. Real-time analytics deliver valuable insights into space utilization, helping organizations make smarter, data-driven decisions about their offices.

Workai Spaces is part of the broader Workai platform, which also includes modules for internal communication, knowledge management, surveys, forms and e-learning, all managed from one no-code environment. Whether deployed alone or in combination with these modules, Workai Spaces supports a consistent, secure and engaging digital workplace experience.

Summary

Workai Spaces combines flexible work planning, mobile access and real-time workplace management into a seamless employee experience, all within a certified HID Origo-integrated solution built to support the future of work.

Workai Spaces empowers organizations to turn hybrid work complexity into a consistent, secure and user-friendly experience for every employee. With intuitive space booking, real-time access automation via HID Mobile Access and a branded, no-code mobile app, it reduces administrative workload, enhances workplace visibility and delivers the modern flexibility today's workforce expects. Unlike building-bound systems, Workai Spaces operates independently of physical infrastructure, making it easy to use across multiple offices and ideal for mobile employees.

As part of the modular Workai platform, it seamlessly integrates with internal communications, knowledge sharing and employee engagement tools, creating a unified and scalable digital workplace, ready for the future of work.

Next Steps

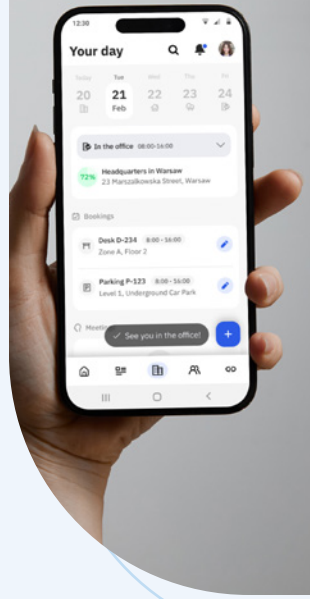
Workai Spaces is continuously evolving with upcoming features focused on AI-powered booking suggestions, advanced analytics and deeper integrations with workplace systems to further streamline hybrid work management and enhance employee experience.

ABOUT WORKAI

Workai is an award-winning digital employee experience platform that helps organizations improve communication, manage hybrid work and engage employees across all levels. Built for both office and frontline teams, it offers an intuitive, no-code environment with AI-powered tools that simplify workplace management. Trusted by global brands, Workai supports the modern workforce with scalable, secure and people-centric solutions. To learn more, visit workai.com.

ABOUT HID

HID powers the trusted identities of the world's people, places and things, making it possible for people to transact safely, work productively and travel freely. Their trusted identity solutions give people convenient access to physical and digital places and connect things that can be identified, verified and tracked digitally. Millions of people around the world use HID products and services to navigate their everyday lives and billions of things are connected through HID technology. Headquartered in Austin, Texas, HID Global has over 4,000 employees worldwide and operates international offices that support more than 100 countries. HID Global® is an ASSA ABLOY Group brand. For more information, visit hidglobal.com.



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