

Your Building in One App: Unlock Tenant Satisfaction With Spaceflow

Spaceflow is a tenant experience platform that helps property owners streamline repetitive, time-consuming operations. The all-in-one solution connects space users to smart building features, amenities, services, and community life.

CHALLENGE

Keeping up with the digitalization and ESG needs of today's tenants may be challenging. It is essential for property managers to acknowledge the expectations of tenants who are tech-savvy, travel frequently and work or study remotely, and to meet their demands through progressive initiatives.

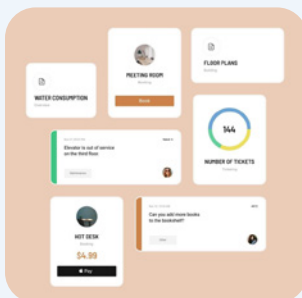
SOLUTION

Spaceflow's all-in-one solution digitizes tenant-facing management processes such as issue reporting, booking and documenting; helps in-building communities thrive via newsfeed and events; and makes properties smart by enabling access control, visitor management, mobile payments and more.

With the integration of the Spaceflow app and HID Origo, building managers will use only one platform for managing all the tenant-facing processes – including booking amenities and services, sharing documents, communicating with tenants, and managing access permissions to their buildings. Tenants can control everything from only one app, instead of switching between multiple platforms.

This allows building managers to delegate the task of creating and deactivating virtual cards to tenant representatives, easing time-consuming tasks and creating more space for other tenant-facing activities.

Also, the platform can be branded by the buildings' identity to provide a full customer experience.



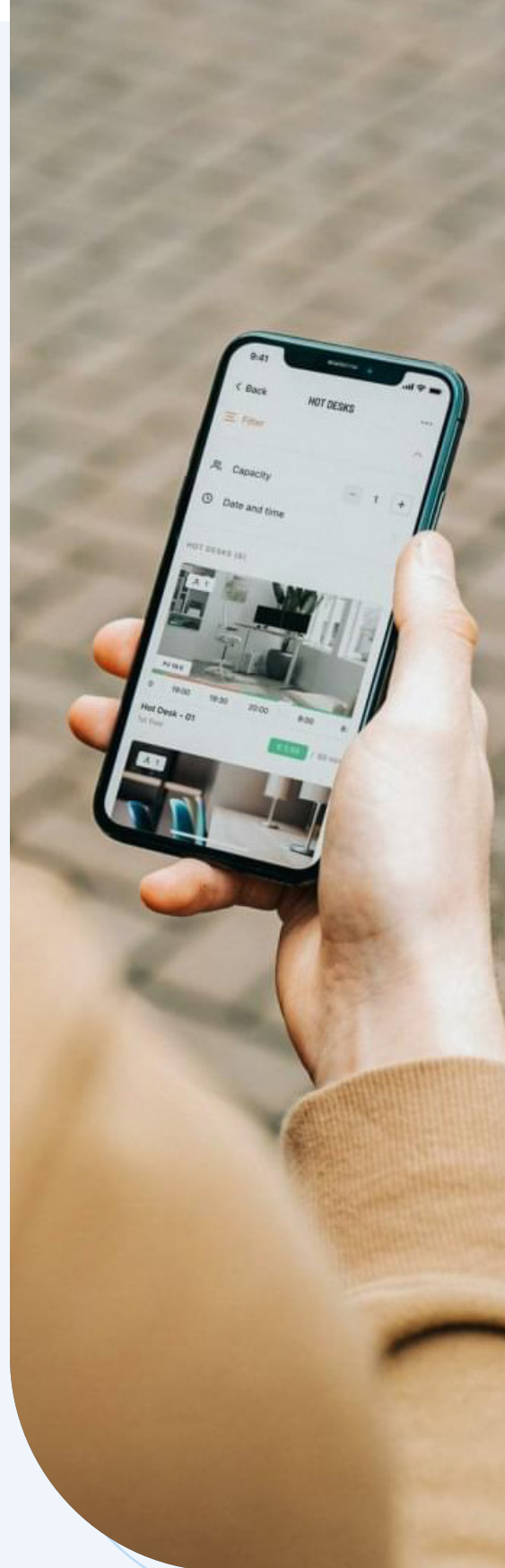
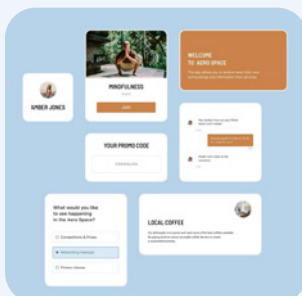
TOP REASONS WHY LANDLORDS USE SPACEFLOW

1. Digitize Operations

Simply collect all property operations — including issue reporting, document management and resource booking under one roof, decrease property managers' workload, reduce hassles for occupants and boost efficiency.

2. Enhance Community

Promote events, bring in service partners, gather opinion polls, share news and stay in touch via messaging to bring a sense of community to the property.





3. Maintain Remote Control of the Building

Oversee visitor registrations, manage contactless entry for all space users, accept payments, offer promotions and discounts from one platform and make papers, keys and credit cards a thing of the past.

CHARACTERISTICS AND BENEFITS OF SPACEFLOW

Comprehensive — Spaceflow is the ideal digital layer for all types of properties. We've successfully deployed our solution at mixed-use properties, build-to-rent apartment buildings, co-living spaces, student accommodations and everything in between. Spaceflow delivers a single digital link to services, amenities, smart building features and the community.

User-Friendly — We designed Spaceflow from the ground up to be a simple yet powerful tool with no learning curve needed. Your managers and users won't need to be trained to use Spaceflow for their daily tasks, because the entire platform was built to be as accessible as it is powerful. Managers and users alike will be able to easily access everything they need to work, manage and live with our platform.

Easily Customizable — Spaceflow scales to offer exactly what your team needs. Every Spaceflow plan includes our core OS, which encompasses fundamental functionalities like Newsfeed and Analytics. Beyond Spaceflow OS, clients are able to choose between different suites of solutions based on their needs.

Meaningful — By creating communities that join hands in a common purpose such as sustainability and social connectivity, Spaceflow creates a sense of belonging to the building and fosters loyalty in tenant and landlord relationships.

WHY IS TENANT EXPERIENCE IMPORTANT?

The important aspect of tenant experience apps for both users and property management is that every user has their entire universe of features accessible from one convenient access point, and all their relevant data in one dashboard. While data is the foundation of everything else that layers on top of it, having big data sets is only the first step.

ABOUT SPACEFLOW

Spaceflow enables property owners and managers to connect tenants with their office buildings and residences, making buildings efficient to manage and enjoyable to occupy. At Spaceflow, our vision is to drive the digital transformation of life in buildings. Spaceflow operates in more than 18 markets, supports 20 languages and covers more than 20,000 residential units and 1.5M square meters of office buildings.

ABOUT HID GLOBAL

HID Global powers the trusted identities of the world's people, places and things, making it possible for people to transact safely, work productively and travel freely. Their trusted identity solutions give people convenient access to physical and digital places and connect things that can be identified, verified and tracked digitally. Millions of people around the world use HID products and services to navigate their everyday lives, and billions of things are connected through HID technology. Headquartered in Austin, Texas, HID Global has over 4,000 employees worldwide and operates international offices that support more than 100 countries. HID Global is an ASSA ABLOY Group brand. For more information, visit www.hidglobal.com.